

Set up Internet Banking



Your step by step guide

Step 1 Registration

Go online to the TSB website and register for **Internet Banking**:

Register here

Step 2 Your details

When you register, we'll ask you for:

- your personal details
- your account details

Title:

First name:

Last name:

Date of birth: Day Month Year

UK postcode:

or ☐ I do not live in the UK [\[?\]](#)

Step 4 Confirm ID

Confirm your identity by telephone authentication. Tick the correct phone number to receive a **One-Time Password**. Click **Confirm**.

☐ Home: +4478****73

☐ Mobile: +4478****73

You will receive a text message containing your One-Time Password. Type in your One-Time Password. Click **Continue**.

Hello, TSB here. Use your One-Time Password (OTP) 002938 to register for internet banking. Didn't request this? Please call us on the number on the back of your card or in our mobile app. DO NOT SHARE THIS OTP WITH ANYONE

Step 3 Login details

You'll then create your unique **User ID** and **password** and enter your email address, before reviewing our terms and conditions.

User ID:

• Tips for a good Password

Enter password:

Re-type password:

Enter email address:

We will send you an email to confirm your registration and username.

Step 5 Registration complete

You are now registered click **Log in to Internet Banking** in order to activate your account and create your **memorable information**.

Help us identify you Log in details Verification **Registration complete**

Thanks for registering

What next?

Now you've registered you can finish setting up your account by logging into internet banking.

- Log in using your User ID and password.
- When you log in for the first time we'll take you through a few quick steps to finish setting up your account.

When you log on for the first time we'll take you through a few quick steps to help set you up for Internet Banking.

If you didn't confirm your identity by phone, you'll need to wait to receive an activation code through the post. It should be with you in the next few days.

Your User ID is: lourdes871

Please use your User ID and Password everytime you log into Internet Banking.

[Log in to Internet Banking](#)

Still need help?
Visit help and
support on
our website.